Professors Emeriti Network

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Retired Professors Entitlements for Access to University IT: Universities Policy

Report By Jože Gričar, Joze.Gricar@UM.si
March 2022

The problem

We have been confronted with questions about the possibilities of retired professors being granted access to continued use of the university's information technology (IT). We studied the problem only from the point of view of retired professors who do not have the title emerita/emeritus. The professors emeriti do not have this problem. In almost all universities, among the bonuses that belong to professors emeriti, they are entitled to use IT in an unchanged way after retirement.

Based on some feedback received, it appears that for many retirees this is not possible; that is at those universities, the use of IT is cut off from professors upon retirement. That seems to us to be a significant issue, or what we refer to as a major problem.

During the Covid pandemic1, it became clear in a short period of time how important it is to have ample access to IT for everyday life, both at home and at work. The lack of adequate access to IT services for the retired population will likely grow in the coming years since the IT is increasingly complex. For that reason, there is a need to increase access to IT training and support programs for using IT will be required. If that access is not increased, the gap between the possibilities of those who know how to use IT and those who do not will widen.

In December 2021, we asked the members of the Professors Emeriti Network to assist in collecting the answers to the following questions considering the policy of her/his university:

May I continue to use my university email account after I retire?
May I continue to access software through the university after I retire?
May I continue to utilize IT support for my computer after I retire?

In January 2022, we searched university websites to find links to where the universities publish IT accessibility policy for retired professors. The relevant university location is very often "IT Services Support, Human Resource Department". Several universities confirmed that the link found is the correct on, some proposed more appropriate link. Colleagues from different universities were also helpful in providing data. To all we are expressing our appreciation of their assistance.

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[Statement of Principles on Academic Retirement and Insurance Plans. American Association of University Professors](#), Washington, DC, 1988

Personal Experience

University of North Georgia
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University Website in Canada

[Information Technologies, Retirement Information for Academic Staff, University of Calgary](#)
[Access to Information Technology Resources. Hamilton College](#)
[Programs and services for retirees with post-retirement benefits. Human Resources, McGill University](#)
[Guideline: Email Accounts for University of Toronto Staff, Faculty and Librarians. Information Technology Services, University of Toronto](#)
[Retirement. Guidelines for librarians and faculty emeritus, University of Victoria](#)
[College and University Retiree Associations of Canada – CURAC](#), Ottawa, Ontario

University Website in Europe

Alpen Adria University - AAU Klagenfurt, Austria
[Copenhagen Business School](#), Frederiksberg, Denmark
[International Association of Universities (IAU),](#) Paris, France
[Hungarian Rectors' Conference](#)
[IT Services for Retired Staff. Information Services, University College Cork, Ireland](#)
Retired Professors & IT availability in Italy
University of Ljubljana, Slovenia
[Faculty of Civil Engineering, Transportation Engineering and Architecture](#), University of Maribor, Slovenia
[German Association of University Professors and Lecturers, Bonn](#)
[Cancellation of computing accounts. IT Help and Support, University Information Services, University of Cambridge](#), United Kingdom
[Finishing IT use at Oxford. IT Services, University of Oxford](#), United Kingdom
[IT Services, IT Directorate, University of Sussex, United Kingdom](#)
[German Rectors' Conference (HRK)](#)

Personal Experience

Access to university IT for retired professors at the [Dublin City University](#), Ireland
University of Oulu, Finland
University of Lisbon, [Instituto de Telecomunicações (IT),](#) Portugal

University Website in Asia - Pacific

[Information technology. Australian National University, Canberra](#)
[University of Queensland](#), Brisbane, Australia
[Renewal/Deletion of Computer System Account, Sophia University](#), Tokyo, Japan.
[Zengaku Computer System, University of Tsukuba](#), Japan

[Removal of IT Access for Former University of Otago Staff, Information Technology Services, University of Otago](#), New Zealand

T h e   L i n k s

University Website in the USA

[Faculty & Staff Email. Office of Information Technology, University of Alabama](#), Tuscaloosa

Any UA faculty member who voluntarily or involuntarily terminates employment and is not eligible for retirement is no longer eligible to utilize a UA Exchange mailbox. Accounts are deactivated for faculty six months after termination is effective. However, faculty retirees may continue to use UA email after retirement with a retiree designation.
ITServiceDesk@UA.edu; HRsvctr@UA.edu;

[Email Change on Employee Separation. Information Technology, University of Arizona](#)

Retirees are allowed a 60-day grace period of access to their work email and Office 365 content.

During the grace period, retirees may opt in using account.arizona.edu to keep a University email address, although the email will use the University's CatMail service (Google Workspace for Education Fundamentals).

Existing retirees get a 60-day grace period starting July 1, 2021, and will lose their University email address if they haven't opted in by August 29. NOTE: This has been extended to September 30.

Retirees who have been University students will automatically have their University email re-routed to CatMail. We recommend you check this at account.arizona.edu to ensure delivery.

Barry Brummund, Chief Information Officer, Brummund@email.Arizona.edu;

[Leaving the University. Information Technology Services. Human Resources, University of Arkansas](#)

When you leave the university, your UARK account will be deleted and you will no longer be able to access UAConnect, Blackboard Learn, campus Wi-Fi, computer labs, Office 365 or other university services.

All email, personal websites and saved files will be purged. University-licensed software must be removed from your personal devices.
DMCloud@UArk.edu; AAWells@UArk.edu;

[Information Technology, University at Buffalo](#)

Keeping your UBmail when you retire from UB.

Faculty and staff are eligible to keep their UBmail account if they retired or graduated from UB.

Prior to retiring, contact your department's IT support staff to inform them of your pending retirement.

You must log into your UBmail account at UBmail.buffalo.edu at least once every 90 days to keep it active

If you fail to log in within 90 days and want to reactivate your UBmail account, contact the UBIT Help Center. They will re-create your UBmail account with the same email address, but none of your previously saved email messages can be recovered.

Nathan Hall, IT Customer Service Analyst, UBIT Help Center
UBITHelp@Buffalo.edu

Retiree UCInetID Self-Service. Office of Information Technology, University of California, Irvine

All eligible UCI Faculty and Staff Retirees have the option to maintain UCInetIDs and email addresses through sponsorship via the UCI Center for Emeriti & Retirees (CER). This benefit enables you to maintain key contacts, register for programs, obtain a discounted rate on parking permits as well as other discounts, and access library and OIT services on campus. CER will keep your email on a confidential listserv and only send you updates about any benefit changes, pension and medical plan information and programs available to you as a retiree.

Retirees@UCI.edu

Frequently Asked Questions. University of Southern California

E-mail accounts are a privilege granted to retiring faculty in good standing with their schools and who completed at least 10 years of benefits-eligible employment at the university.

Janette Brown, Ed.D., Asst. Vice Provost, USC Emeriti Center,
JCBrown@USC.edu; vpafa@USC.edu;

Email4Retirees (E-mail for Retirees), Retired Professort IT use, University of California, Riverside

UC Riverside, Emeriti & Retirees Associations & The University of California, Riverside decided to create the *Email4Retirees program* to make it possible for retirees to maintain their UCR email accounts.

All of the following four (4) conditions are required to maintain or reactivate an UCR email account.
- o Retire with 5 years of service at the time of retirement with UC (any UC location) and retire from UC Riverside; AND
- o Retire at an age greater than or equal to 50; AND
- o Retire in good standing; AND

- The retiree must become a dues-paying member of the UCR Retirees' Association (UCRRA).

The retiree's use of the campus email system is subject to all policy requirements, acceptable use, and procedural guidelines that are in place for UCR employees, most importantly UCR's Electronic Communications Policy, that includes the following requirements:

- Commercial use of UC's electronic systems is not allowed.
- Principles of civility must be maintained.
- Users of UC's electronic systems must avoid making representations, either implicit or explicit, that imply endorsement by the University of California. DeMason@UCR.edu; RRussell@UCR.edu; Retirees@UCR.edu;

IT Support. Clemson Computing & Information Technology, Clemson University, Pendleton, South Carolina

Retirees and Emeritus faculty receive primary IT support from the CCIT Support Center. Support can be requested by phone, email, and live chat by selecting from the options under Get Help on the right side of this page. IT services are also available in person at the Help Desk located on the second floor of Cooper Library.

Upon request from your former dean or department head, it is possible to extend access to your account after separation from Clemson University. Retired faculty who are part of the Emeritus College are eligible to have their account extended indefinitely while all other retired or separated employee accounts can be extended for up to a year.

The request should include retiree status, if applicable, and how long the extension should last. Due to security policy, this request must come from the dean or department head.

Once this request is processed you will be able to access your account as you had when you were employed. In order to avoid an interruption of your access, a dean or department head can place a request before your retirement/separation date to ensure access continuity.

Jamie Byrne, HR Service Center Director, JByrne@Clemson.edu; ITHelp@Clemson.edu;

Personnel policies and bylaws, Cleveland State University

For full-time faculty members who retire with at least ten years of service, the university shall automatically continue the following services: e-mail, internet access, library privileges, use of a Viking card, parking and recreation. Those services shall be offered under the same terms and conditions as to regular faculty.

Each year by April first, a notice shall be sent via e-mail to which the faculty member shall respond affirmatively for services to be continued for the next year.

Dr. Gregory M Sadlek, Professor Emeritus
College of Liberal Arts and Social Sciences – CLASS, Cleveland State University, OH, Dean Emeritus, G.Sadlek@CSUOhio.edu

[Accounts & Email, Drexel University Information Technology](), Philadelphia PA

Faculty and staff members retiring from the University may request to keep or reactivate any or all of the following services indefinitely by contacting the Accounts Office:

- o Email service
- o Email forwarding for their official, user ID, and personal alias email addresses
- o Web page and file storage
- o Shell access on dunx1.irt.drexel.edu
- o Drexel domain account (initially turned off but may be reactivated with different parameters)

If no request for continuance is received within 30 days after retirement, the account will be scheduled for deletion

[Accounts@Drexel.edu]()

[Electronic Mail Policy, Policies and Procedures, Florida State University]()

Retired employees may continue to use their @fsu.edu email account. Upon request by the employee, preferably prior to the time of the employee's separation, continued use of the email account will be permitted. If the account is inactive for a one-year period the retiree will be contacted using all email addresses on file to request that the account be accessed in order to continue access for another year. The retiree will have thirty (30) additional days after they are contacted to access the account before the account will be disabled.

Danielle Staats, HR Specialist
Benefits, Office of Human Resources, [DStaats@FSU.edu]();
[Retirement@admin.fsu.edu]();

University of South Florida

There is no formal policy. Retirees get to keep their email, but access to anything else is up to the department where they used to work.

Dr. GJ de Vreede, Professor & Associate Dean, Muma College of Business, [DeVreede@USF.edu]();

[Retirement, Benefits & Services, Computing Services, Illinois Human Resources, University of Illinois]()

After you retire (assuming you are entered correctly in Banner as being retired), you will still have access to the following University services and see no interruptions in service:

- o University email access (more detail available at [Identity Management, Exchange Email after Retirement]()).
- o Office 365 on the web (A1 license) [Identity Management, Exchange Email after Retirement]()
- o Wireless (Illinoisnet)
- o Campus network access through the campus VPN system

- University library courtesy card
  (https://www.library.illinois.edu/borrowing/visitors-and-affiliates/)
- Other benefits listed here https://humanresources.illinois.edu/retirees/benefits-services.html).

Consult@illinois.edu

Faculty, Staff and Student Employee Account Access. Technology Services, Georgia State University, Atlanta

Retired faculty, staff and emeriti will continue to maintain account access as the current policy allows.

Phil Ventimiglia, Vice President and Chief Innovation Officer, PVentimiglia@GSU.edu; JCarroll8@GSU.edu;

Privileges for Retirees. Human Resources, Northwestern University, Illinois

As a retiree, you remain eligible for a Northwestern Wildcard. The Wildcards of retired faculty who have been granted emeritus status will show "Emeritus." Other retired faculty and all retired staff members will show "Retiree." You may continue to use the Wildcard you received as an active employee until that card expires. Once that card expires, you will need to obtain a new card in the Wildcard office.

With regard to retiree email accounts, the University has refined its NetID policy to ensure that individuals with University email accounts are actively engaged with the mission and work of the University, and to align with best practices regarding information security. Therefore, staff email accounts will be disabled after the last day of employment.

HRmis@Northwestern.edu; AskHR@Northwestern.edu;

UIS IT Policies, Procedures & Guidelines. University of Illinois Springfield

An employee's account is de-provisioned when their relationship with the University is terminated. Exceptions: Retirees and emeriti faculty are eligible to keep their UIS accounts for life. Their accounts will not be de-provisioned, unless requested by the employee.

TechSupport@UIS.edu;

Access to IU resources for official IU retirees. University Policies, Indiana University

To be eligible for these services, you must be retired according to IU's criteria. If you had an email account before your retirement, you don't have to do anything to keep your account active. You can take advantage of many IT Training resources and services without fee, or at significant discounts compared to market prices.

Initial and continued eligibility of retired faculty and staff to use university information technology resources is granted in recognition of honorable service to the university community. Access is generally limited to electronic mail and general purpose academic or research systems. Unless there are special circumstances in which retired faculty or staff require continued access to institutional information

systems and data to support the university's mission, such access is removed upon termination of active employment. Service will be extended to retired account holders as long as computing resources are available to support it. If resources become constrained, this practice will be reviewed and may be restricted or eliminated in favor of allocating required resources to uses by active faculty, students, and staff.

Retired faculty and staff are eligible for Microsoft 365 A1 licenses, which provide 1 TB of OneDrive storage space and use of the web-based Office Online apps in Microsoft 365 at IU. This does not include access to desktop versions of Microsoft Office for installation on personal computers.

Research collaborators are eligible to use technology resources if they are appointed as an academic no-pay, which carries a formal title. Generally, the individual must be making an extended, direct academic to the university and have written certification of their affiliation from the Dean or Unit Head in order to qualify for an appointment. The appointment request is initiated by the academic unit with final approval by the Dean of the Faculties Office with option for renewal, unless terminated by the academic unit. Once individuals are entered into the official university records system as academic no-pay appointments, they are able to create and maintain their own central computing accounts by visiting https://access.iu.edu. Continued eligibility is automatic and based on official university records. Accounts will be disabled when official university records indicate appointment has expired.

Hilary Aydt, GSEC, CIPP/US, Information Policy Analyst, University Information Policy Office, HAydt@IU.edu

IU Information Policy Office, UIpo@IU.edu; fordka@iu.edu;

IT Services for University of Iowa Retirees and Emeritus. University of Iowa

As a University of Iowa retiree, your HawkID will remain active to allow you to access various services and computer discounts (see below for more information). Therefore, ITS recommends that you continue to update your HawkID password when you are notified that it will expire.

ITS-HelpDesk@UIowa.edu;

Formally Retired Faculty & Staff. Information Technology, University of Kansas

Faculty and staff who formally retire from the University by completing the retirement process and paperwork via KU Human Resources will permanently retain their KU email address (i.e., @ku.edu).

ITcsc@KU.edu;

Division of Information Technology, Kansas State University

Retirees retain access to:
o Email account
o Online library journals and databases from campus computers.
o Requests for remote access to continue research activities will be considered on an individual basis
o Canvas

o Zoom
David Brown, Director, Resource Center and Operations
DHBrown@KSU.edu; HelpDesk@K-State.edu;

[Retiree Email. Western Kentucky University](#)

Retiree email accounts will remain active and available for use by the retiree upon retirement. Retirees must access the account every 6 months to keep it active. This applies only to employees officially classified as "Retirees" by Human Resources. If you have questions about whether you are officially classified as a "Retiree", please contact Human Resources @ (270) 745-5360. Email addresses for retirees are in the format of firstname.lastname@wku.edu. Retirees should login to email using their NetID and password at webmail.
Academic.Affairs@WKU.edu; Alumni@WKU.edu;

[Retirement from Harvard Medical School – HMS. Information Technology](#), Boston, Massachusetts

Staff and faculty who retire from HMS are not eligible for an HMS email account with the exception of faculty with a primary academic appointment in a Basic or Social Science department who become Emeritus.
ITServiceDesk@HMS.Harvard.edu;

[Information Technology Services, University of Massachusetts Boston](#)

Faculty members who retire may keep their UMass Boston email accounts for life.
Dr. Nina Silverstein, Professor of Gerontology, Nina.Silverstein@UMB.edu; ITServiceDesk@UMB.edu; Marie.Bowen@UMB.edu;

Zuckerberg College of Health Sciences, [Solomont School of Nursing](#), [University of Massachusetts Lowell](#)

The University of Massachusetts Lowell is a part of the 5-campus University of Massachusetts system (US). We at UMass Lowell do not have a web link that would address the questions you posed.
We would like to be informed in April 2022 of your results from those universities globally that do provide detailed web links to this information.
[Dr. Karen Devereaux Melillo](#), Professor Emerita, Karen_Melillo@UML.edu
[Dr. Ramraj Gautam](#), Associate Teaching Professor, Ramraj_Gautam@UML.edu

[Information Technology, Washington University in St. Louis](#), Missouri

Employees who leave the University generally have their email address and account deactivated at the time that their employment ends. Exceptions are

sometimes made for emeritus and retirees who maintain a close connection to the University.

ITHelp@WUStL.edu; ShaliElenbaas@WUStL.edu;

[IT Privileges for MSU Faculty Retirees, Montana State University](#)

All MSU faculty retirees may request to retain their MSU email account. MSU does not provide Outlook or other email software to MSU retirees (except for those with Emeritus status).

HelpDesk@Montana.edu; MSUHumanResources@Montana.edu;

[Email and Computing. Continuing Contract Faculty Retirement FAQs. New York University](#)

As a retired faculty member, you do not have to do anything to retain your email, Google calendar, or NYU Home access. When the human resources office in your school changes your employment status from "active" to "retired," your email access will continue uninterrupted. You will continue to receive periodic requests prompting you to change your email password in order to maintain the security of your email account.

Retired employees have uninterrupted access to Google applications, including email, calendar, drive, sites, groups, contacts, chat, and hangouts. More software access information.

Retired employees can show their NYU ID and receive support at the IT Service Desk. Retired faculty can also request IT support by phone or online form. Details are available on the IT Service Desk website.

Alumni.info@NYU.edu;

[Retired and Emeritus Faculty. Resources and Services. Oregon Institute of Technology](#)

The Oregon Tech Library supports the continued intellectual endeavors of retired and emeritus Oregon Tech faculty by providing their access to the library's collections and services.

LibTech@OIT.edu;

[Retiree, Programs & Privileges, Computer Use, Human Resources, Penn State University](#)

You will continue the full use of your computer access account. Your continued use of mainframe computer accounts after you retire will be dependent upon your individual department arrangements.

DDARSupport@PSU.edu;

[Retirement IT Checklist. Information Technology. University of Pittsburgh](#)

- o Staff in good standing may request to keep their Pitt email address or obtain a new Pitt email account when they retire.
- o To request that you retain your email address, contact your department for approval.
- o Each department has its own policies regarding continuation of email addresses, based on their security or business continuity needs. Permission is not guaranteed.
- o Upon approval, your department will identify that you should retain your University email account when they process your termination within Pitt Worx.
- o You can access Pitt email through myPitt or most licensed email apps. Note: Your Pitt email account does not provide a license for Microsoft Outlook.

HelpDesk@Pitt.edu;

Retirees' Email Address Retention Policy, Human Resources, University of San Francisco

After retiring from the University, faculty and staff may retain access to University email according to the following protocols:

Full-time faculty may retain their existing email address.

Full-time staff may retain their existing email address. It is recommended that staff set their email to auto-reply for the first month after retiring and include a message regarding a current point of contact at the University for work-related matters.

Using the University's electronic communication systems is a revocable privilege. Users must adhere to applicable University policies and procedures for ITS and Human Resources at all times when accessing University email.

DavisDJ@USFCa.edu; CACruise@USFCa.edu;

Leaving Stony Brook? Division of Information Technology, Stony Brook University, New York

Retirees (Staff and Non-Emeritus Faculty) and departing staff: NetIDs will be deactivated on the day of retirement or departure. Retirees can apply for a domain here. Emeritus Faculty: NetID's will not be deactivated.

The Division of Information Technology worked with Human Resources Services to create a separate @connect.stonybrook.edu Google Apps domain for retirees (staff and non-emeritus) for email, calendar, shared documents, and more.

Charlie.McMahon@StonyBrook.edu; CIO@StonyBrook.edu

IT Resource Access for Inactive Affiliations. Faculty Retired. Information Technology Services, Syracuse University

Retired SU faculty maintain access to many IT related resources unless noted.

Faculty retired email access is maintained through yearly password change requirements.

Retired faculty will maintain their Syracuse University Zoom account, however, the account will be moved to a 'Basic' level.

Help@Syr.edu;

Privileges and Benefits. Computer Information Services. Division of Human Resources and Organizational Effectiveness, Texas A&M University, College Station

Texas A&M Information Technology Service Desk may be contacted at helpdesk@tamu.edu to request to maintain your @tamu.edu email address. Note: Retirees are not eligible to purchase computer software.
HelpDesk@TAMU.edu; HR-feedback@TAMU.edu;

Honors and Benefits for Retired Faculty and Staff. Texas State University

NetID and Email Services – Access to a Texas State NetID and email services are available upon request. University Advancement will assure that retired faculty and staff using NetIDs will be included in the database used by the Texas State internet people search.
Alumni@TxState.edu;

Employee Email Accounts. Information Technology, University of Texas Rio Grande Valley

Retirees can request a retiree email account [@retiree.utrgv.edu] by following these instructions. This account is different from your work email account [@utrgv.edu].
Retirees may request to be sponsored by their department to continue to use their UTRGV work email account [@utrgv.edu] by following the Request a Sponsored Account process. However, if approved, this account is only good for one year from the sponsored date.
Dr. Jerald Hughes, Department Chair, Information Systems, J.Hughes@UTRGV.edu;

Information Technology Services, Accounts & Access, Account Process for Retirees and Emeriti, University of Virginia

To keep your account active and to continue receiving email to your UVA email account as a retired staff member, retired University Academic faculty, or Emeriti faculty, see the appropriate instructions.
Email accounts-access@virginia.edu to request to keep your account active. Do this on or shortly after your retirement date.
Accounts must be renewed annually. The retiree will receive several emails from identity@virginia.edu as the renewal date approaches (30, 15, 10, 5, and 1 day(s) before account expiration). The retiree should contact Access Management via an email to accounts-access@virginia.edu to request an extension of their access as a retiree.
Robert Walters, UVA ITS Access Management, accounts-Access@Virginia.edu; 4help@Virginia.edu;

[Retirees. Human Resources, Virginia Tech](#)

Retirees may keep their Virginia Tech email ("@ vt.edu") address. These accounts may be set to forward to any other account desired by the retiree.

Support for services made available to retirees by Information Technology.

Brandon Epperley, Division of Human Resources - HR Service Center
HRServiceCenter@VT.edu; HRAsk@VT.edu;

[Information Technology Tools. Retirement. Office of Human Resources. University of Wisconsin-Madison](#)

UW-Madison retirees may retain the information technology (IT) privileges (Internet access, WiscMail, WiscCal, My WebSpace, etc.) they used as faculty or staff members. Retirees also continue to have access to specific Division of Information Technology (DoIT) services and products.

RetiredID@OHR.Wisc.edu; OHRWebmaster@OHR.Wisc.edu;

[Rights and Privileges for Retired Faculty, Office of the Provost, Yale University](#)

Retired tenured faculty continue to hold a Yale email address and have library privileges and remote access to the Yale network for online library resources.

Christian.Camerota@Yale.edu; Elizabeth.Quercia@Yale.edu;

[Statement of Principles on Academic Retirement and Insurance Plans. American Association of University Professors](#), Washington, DC, 1988

Each institution should help retired faculty members and administrators remain a part of the academic community, and facilitate timely retirement, by providing, where possible, such amenities as a mail address, library privileges, office space, faculty club membership, the institution's publications, secretarial help, administration of grants, research facilities, faculty dining and parking privileges, and participation in convocations and academic processions. Institutions that confer the emeritus status should do so in accordance with standards determined by the faculty and administration.

This statement was expanded by the following text in the report in November 2013 ([Academic Freedom and Electronic Communications](#)): In general no conditions or restrictions should be imposed on access to and use of electronic-communications technologies more stringent than limits that have been found acceptable for the use of traditional campus channels of communication.

Mark Criley, Senior Program Officer, Department of Academic Freedom, Tenure, and Governance, MCriley@AAUP.org

Association of Retirement Organizations in Higher Education – AROHE, Los Angeles, CA

Dr. William A. Verdini, Professor, President, Arizona State University, Bill.Verdini@ASU.edu;

Dr. Susan Kress, Professor, Secretary, Skidmore College, SKress@Skidmore.edu;

Dr. Janette Brown, Professor, Executive Director Emerita, University of Southern California, JCBrown@USC.edu;

Info@AROHE.org

Personal Experience

University of North Georgia

Only emeritus faculty retain ability to utilize the institutions IT.
For most retirees the answer to the three questions would be 'no':
Dr. Pamela Elfenbein, MSW, HS-BCP, Professor of Gerontology and Human Services
Director, UNG Institute for Healthy Aging, University of North Georgia
Pamela.Elfenbein@UNG.edu

University of Massachusetts Boston

Access to software and computer support ends with employment, but the email does continue for retirees defined.
Dr. Nina M. Silverstein, Professor of Gerontology
Marie H. Bowen, Vice Chancellor for Human Resources
Nina.Silverstein@UMB.edu; Marie.Bowen@UMB.edu;

University Website in Canada

Information Technologies, Retirement Information for Academic Staff, University of Calgary

Generally retired staff may keep an existing computer account upon the manager's approval. However, in some cases a retiree may be required to obtain a new account that requires a change to an existing e-mail address.
An existing or new account will give access to services, such as: Email, Campus wireless network access, University Library.
There are a number of ways to get help with computing activities.
Dr. Carole-Lynne Le Navenec, Professor Emerita, CLLenave@UCalgary.ca;

Access to Information Technology Resources. Hamilton College

Retirees (employees who leave the College and meet Hamilton's requirements for retirement) may ask to keep their Hamilton email account by contacting the Director of Human Resources prior to retirement. The account must be renewed on an annual basis.
HelpDesk@Hamilton.edu;

[Retiree Email Solution. Information Services and Technology, University of Manitoba](#)

Retirees with Emeritus or Senior Scholar appointments will be treated as if they are active employees. In other words, they will be able to keep their active employee email accounts. In the case of Emeritus, this is a lifetime appointment so retirees with Emeritus appointments will permanently keep their active employee accounts.

Those with Senior Scholar appointments will move to the new retiree email solution once their appointments expire.

The new retiree email solution will apply both UMRA and non-UMRA members.

Retiree email is not mandatary. It is an optional service offering to all University of Manitoba retirees.

ServiceDesk@UManitoba.ca;

[Programs and services for retirees with post-retirement benefits. Human Resources, McGill University](#)

You have unlimited access to your email account (first.last@mcgill.ca) and to personal and employee menus in Minerva.

HR.hr@McGill.ca; MAUT@McGill.ca;

[Guideline: Email Accounts for University of Toronto Staff, Faculty and Librarians. Information Technology Services, University of Toronto](#)

When an individual's appointment with the University ends, they are no longer entitled to retain University of Toronto email accounts. Therefore, the individual's University of Toronto email account will be deactivated and the individual will no longer have access to their email account after the appointment has ended.

Email data identified by the employee's direct supervisor or manager as relevant for either recordkeeping or succession purposes may be saved by the supervisor/manager.

Email data identified by the employee's direct supervisor or manager as relevant for either recordkeeping or succession purposes may be saved by the supervisor/manager.

ITS.eda@UToronto.ca

[Retirement. Guidelines for librarians and faculty emeritus, University of Victoria](#)

When faculty members decide to retire from the university, they are automatically offered the title "emeritus." In the case of a librarian, the title will be librarian emeritus. You will retain your academic rank or position, with "emeritus" added. While the title does not imply legal or contractual obligations, it is an expression by the university and the faculty member or librarian of their mutual desire to maintain a public and ongoing affiliation.

Your email accounts will be continued.

provasst@uvic.ca

College and University Retiree Associations of Canada – CURAC, Ottawa, Ontario

CURAC does not have, or set, policies on benefits for university retirees. Benefits for retirees, including access to university IT resources, are negotiated within each university. CURAC's role is to share information about these local benefits to our members as information to support local advocacy.

Kent Percival, Board President, Percival@UoGuelph.ca

University Website in Europe

Alpen Adria University - AAU Klagenfurt, Austria

Retired AAU employees have a lifetime account and also a lifetime mailbox. However, the account must be renewed after every 12 months. For this purpose, the person receives an e-mail with a renewal link 30 days in advance. Retired professors and post-doctoral fellows also belong to the group of employees, so they also have access to the employee portal.

If retired employees receive a teaching assignment, then the teaching assignment automatically renews the account, so in this case a manual renewal is not necessary. Incidentally, the validity of an account through a teaching assignment is not limited by the beginning and end of the teaching assignment, but begins when the teaching assignment is issued and ends 90 days after it ends.

If a person misses the manual renewal, then a reactivation of the account with a validity period of 12 months can be obtained by the associated institute (OU of the last teaching assignment) through functions of the account management (within half a year).

Professors emeriti have their account and their mailbox in perpetuity, i.e., they do not have to renew them regularly.

Dr. Heinrich Mayr, Professor Emeritus, Heinrich.Mayr@AAU.at

Copenhagen Business School, Frederiksberg, Denmark

Yes to all three questions for Copenhagen Business School.

Dr. Niels Bjørn-Andersen, Professor Emeritus, Department of Digitalization, NBA@CBS.dk

International Association of Universities (IAU), Paris, France

This is not an issue that the IAU deals with.
Dr. Hilligje van't Land, Secretary General, Executive Director, International Universities Bureau, H.vantLand@IAU-AIU.net

The practice related to retired professors in the different higher educational institutions depends on the institutions' IT policies, data can be provided by the institutions.

Petra Perényi, European and International Secretary, MRK@MRK.hu

[IT Services for Retired Staff. Information Services, University College Cork, Ireland](#)

On request, staff can continue to use their UCC staff email on retirement. For newly retired staff or staff approaching retirement, a once off request for continued access can be made through the IT service desk portal or by contacting the desk via email or phone. This is not required for retired staff who are already using this service.

Please note that the default position is for accounts to close 60 days after retirement, unless otherwise notified to IT Services, and to allow the staff member time to save data that may need to be retained. Reminders of any expiration will be emailed in advance.

On retirement, staff email addresses are moved from their department/school staff distribution list to the Retired staff list. Please note that a service for continued UCC community engagement is also available through the UCC internal communications platform WorkVivo, see below.

Because of the way Microsoft now licence their products, the licence applied to the email accounts of retired staff provides only web browser access to the mailbox from a regular computer or laptop but continues to provide full access through a mail application such as Microsoft Outlook on a smartphone or tablet only.

Retired staff can request a full Microsoft licence from their Department/School (currently €100 per annum) that provides full Outlook access to email on their desktop or laptop computer, particularly if they continue to participate in the activities of their department/school. The department/school manager can request an account upgrade by using the IT Services Sponsored account online process.

D.Kingston@UCC.ie

Retired Professors & IT availability in Italy

In Italy, there are no national rules regarding the use of IT for the retired professors. The situations differ so much from one university to another. Each institution could - but not all the universities do - help emeriti and retired by providing amenities as a mail address, or library privilege.

Dr. Luigi Campanella, Professor Emeritus, Sapienza University of Rome, Italy, Luigi.Campanella@UniRoma1.it

University of Ljubljana, Slovenia

Retired professor is entitled to retain email address. Programs for online meetings support (Zoom and MSTeams) are available. Counseling in case of problems and updates of programs, however, is not guaranteed.

Dr. Andrej Žemva, Professor, Society of University Professors Ljubljana, Andrej.Zemva@FE.Uni-Lj.si

Faculty of Civil Engineering, Transportation Engineering and Architecture, University of Maribor, Slovenia

After retirement, a university teacher can continue to use her/his university email box.

A university teacher can continue to have partial access to software (practically the same as before: basic equipment is available at the faculty - Word, Excel, etc., and special programs must be purchased separately).

After retirement, a university teacher can continue to partially use IT support for her/his computer (a faculty computer expert can help him with a problem - not responding program, viruses, etc., but unfortunately the faculty cannot service a computer if it is no longer owned by the faculty).

Dr. Stojan Kravanja, Professor & Vice Dean for Research, Stojan.Kravanja@UM.si;

German Association of University Professors and Lecturers, Bonn

Every German university is free to make its own regulations about access to university information technology.

Gregor Wiescholek, Chief Digital Officer, Wiescholek@HochschulVerband.de;

Rectors' Conference of Swiss Universities, Bern

There is no common position or practices of the Rectors' Conference concerning the access to the university information technology (IT) for retired professors. It is regulated by the individual universities by themselves.

Dr Martina Weiss, Secretary General, Martina.Weiss@SwissUniversities.ch

Cancellation of computing accounts. IT Help and Support, University Information Services, University of Cambridge, United Kingdom

Procedure and timetable for cancelling computing accounts for staff, visitors and some postgraduate students who are believed to have completed their employment, visit or study in Cambridge. University staff will be warned that their accounts are about to be cancelled with approximately 4 weeks' notice once they've been removed from the staff register (CHRIS).

User-Admin@UIS.Cam.ac.uk

Finishing IT use at Oxford. IT Services, University of Oxford, United Kingdom

When you leave Oxford, any IT Services managed accounts and services you have been using will be deactivated. This guide outlines what will happen to your

accounts and what you might need to do. It is your responsibility to secure any material before your card expires and accounts are disabled.

Dr Seán Duffy, Chief Information Officer, Sean.Duffy@IT.Ox.ac.uk

IT Services, IT Directorate, University of Sussex, United Kingdom

The university does not normally offer computing facilities to retired staff, except for those who still have a current role within the university, like emeritus professors.

When you retire your computing account will be closed, along with your email address, and you will not be able to login to IT Services PCs.

Closing your account is an automatic process, triggered by Human Resources, but you will get 30 days warning, by email, before your account is closed. This will give you time to copy any files and mail messages that you wish to keep. During this time, if you have your own email address, you can set up mail forwarding so that any mail sent to your Sussex email address will be forwarded, for the next two months, to your own email address. You can also set up an automatic reply that will be returned to anyone who emails you (for example you could give your alternative contact details).

It was decided that no Web page should be provided, and subsequently that the same arguments which led to that conclusion should lead to non-provision of email as well, and then to the non availability of any IT Services at all for retired staff. This was primarily on grounds of absence of spare capacity, and secondarily the impossibility of taking responsibility for content.

Jason Oliver, Director of IT Services,
Clare Gryce, Deputy Director, Operations and Research,
Jason.Oliver@Sussex.ac.uk; C.Gryce@Sussex.ac.uk;

German Rectors' Conference (HRK)

The German Rectors' Conference does not release any official position on this topic. The regulations are up to every individual university and they differ with regard to the university and the individual person.

Usually, retired professors still have different duties at their universities after the official retirement. In this case they enjoy the full support and even their office rooms. There seems to be a wide range of other activities which justify a full IT-support after retirement, e.g. individual continuation of research work.

Dr. Jens-Peter Gaul, Secretary General, Gaul@HRK.de
Rudolf Smolarczyk M.A., Head of Section C4: Central and Eastern Europe, Central Asia, Bonn, Germany, Smolarczyk@HRK.de

Personal Experience

Access to university IT for retired professors at the Dublin City University, Ireland

I have access to university email
I don't have access to software

I do have access to support for devices, but I think this is informal, based on the fact that I know the faculty in IT.

Dr. Patricia Barker, Professor, Patricia.Barker@DCU.ie

I continue to have access to the email services of my former University - St Patrick's College, Dublin City University - since my retirement in 2009. I also have access to the IT support for my email account since retirement.

Dr. Carmel Dinan, Professor

Kay MacKeogh, Senior Lecturer, National Distance Education Centre, Carmel.Dinan@DCU.ie; Kay.MacKeogh@DCU.ie

In my experience, I have seen no change in my access to IT resources since I retired. I continue to use this email address as I have done throughout my working life.

Brian O'Kelly, Professor of Finance, Brian.OKelly@DCU.ie

University of Oulu, Finland

If you do a special contract for retired (emeritus or emerita) professors, the answer to the three questions is "yes". There exists a 6 pages document and contract on this issue.

Dr. Matti Isohanni, Professor Emeritus of Psychiatry, Matti.Isohanni@Oulu.fi;
Dr. Irma Moilanen, Professor Emerita of Child Psychiatry, University Hospital of Oulu, Irma.Moilanen@Oulu.fi;
Teija Ravelin, Senior Lecturer, Kajaani University of Applied Science, Teija.Ravelin@kamk.fi;

University of Lisbon, Instituto de Telecomunicações (IT), Portugal

Retired professors may continue to teach in postgraduate courses and do research if they wish to do so. In such a case they usually keep their offices, access to labs and IT facilities - mail and access to software licensed by the university.

Dr. Carlos Eduardo do Rego da Costa Salema, Professor Emeritus, Senior Researcher, Carlos.Salema@it.pt

University Website in Asia - Pacific

Information technology. Australian National University, Canberra

When a staff member leaves the University the email account is terminated 21 days after the Human Resources (HR) leave date. The HR leave date may not be the specific date that the employee has physically left the University. Any email forwarding that was previously setup will be deactivated.

Note: When the staff email account is deactivated, staff members will no longer be able to access their ANU email account or OneDrive data. Upon leaving the university the free use Microsoft Office 365 software ends, staff members will have to purchase a software license from Microsoft or a retailer for continued use.

ServiceDesk@ANU.edu.au;

University of Queensland, Brisbane, Australia

Broadly – access is removed for all staff (either academic staff or non-academic staff, such as administrators) departing University of Queensland (retirement or not) unless they are provided with an unpaid title (e.g. emeritus, honorary, adjunct etc.) OR (in rare circumstances), they are provided access by the work unit that does not include the provision of a title (for example, because they are finishing up a project).

Dr. Nancy A. Pachana, FAPS, FASSA, Affiliate Professor of Clinical Geropsychology, Program Lead, UQ Age Friendly University & Healthy Ageing Initiatives, Co-Director, UQ Ageing Mind Initiative;
N.Pachana@psy.UQ.edu.au

Renewal/Deletion of Computer System Account, Sophia University, Tokyo, Japan.

Accounts on computer system for retiring faculty members will be deleted. For the Retiring Full-time teachers / Staff members address will be changed. Present E-mail address becomes unavailable. Present mailbox will be deleted.

ICT-Support@Sophia.ac.jp

Zengaku Computer System, University of Tsukuba, Japan

You will no longer be able to use the @u address at the Zengaku Computer System after retirement.

You can use the Lifelong Email Service (@alumni.tsukuba.ac.jp) provided by the University of Tsukuba. This service is a free e-mail address that can be used by people related to the university, such as former faculty members, and faculty members.

You can continue to use the @u address by applying after the Professor Emeritus Awards Ceremony or after your new employment has started.

SIPC-JIMU@cc.Tsukuba.ac.jp

Removal of IT Access for Former University of Otago Staff, Information Technology Services, University of Otago, New Zealand

Immediately after their last day, access to general IT services is removed – including library services, building access (door swipe cards) and ITS Corporate Applications.

AskOtago.IT@Otago.ac.nz